SurveyorMates

A Perfect Companion for Marine and Cargo Surveyors

About SurveyorMates

The SurveyorMates has created by the inspiration of SevenSurveyor.com the Marine Surveyor Information blog. It has combined of 3 marine survey calculation programs i.e.: Draft Survey, Bunker Survey and Oil Survey in one application. It is designated for Marine Surveyor to do calculation on surveys with minimum data input, expected to overcome the survey time issues and to organize the survey back up files.

The software will bring the Surveyor to the next level with great features which the Surveyor may like it and the format was modified accordance to the Surveyor's taste.

Hope this software could accommodate the Marine Surveyor needed to complete their survey assignment, especially in calculation that required the fast and accurate action.

Thank you for using this software. Enjoy your survey.

Sincerely,
SurveyorMates Team

Welcome Page

The First Page or Welcome Page consists of 5 buttons with button press function as follows:

1. DraftSurvey >>> Access the Draft Survey Data Page.
2. BunkerCal >>> Access the Bunker Calculation Page.
3. OilCal >>> Access the Oil Calculation Page.
4. Tools >>> Access the Additional Tools Page.
5. Tools 2 >>> Access the Additional Tools 2 Page.
6. Exit >>> Close the SurveyorMates.

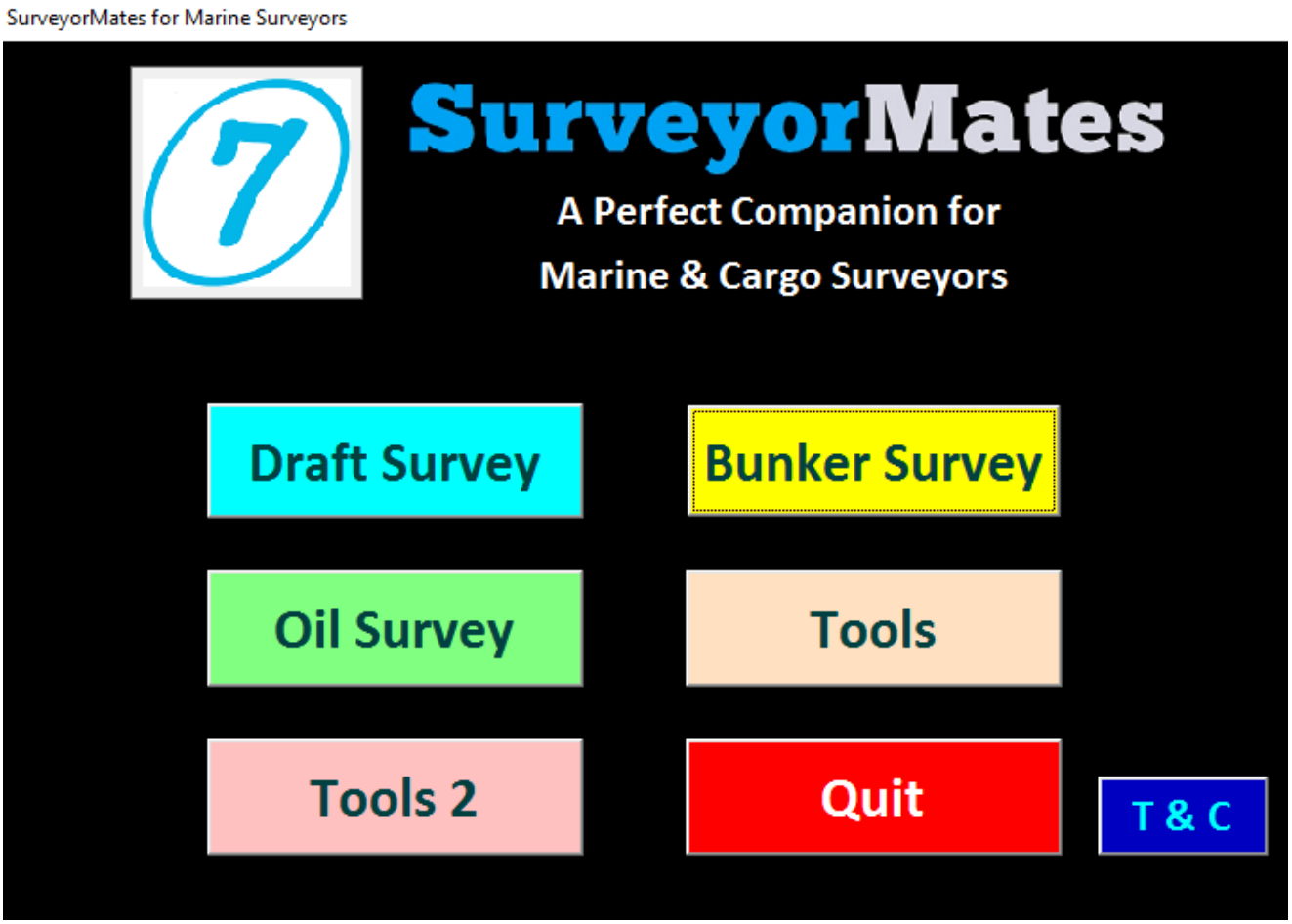


Figure 1. Front Page

Draft Survey

The Draft Survey consists of three pages i.e.:

A. Draft Survey Data

In this page the user should be inserted

- The particulars

  Vessel particulars, such as LBP, dF Initial / Final, dM Initial / Final, dA Initial / Final, MTC on Table (Per CM or M), LCF on Table (from Mid or Aft PP), Survey Purpose (Loading or Discharging), Principal, Port/Place, Arrival Date, Cargo Description, B/L Quantity, Sea Condition Initial / Final, and Surveyor Name.

- Draft reading initial and final

  Date and Time, Draft Fwd P/S, Draft Mid P/S, Draft Aft P/S, Density of Sea Water and Keel Thickness Correction (if any).

- Deductible Data initial and final

  Ballast Water, Fresh Water, Fuel, Diesel, Lub. Oil and Others.

- Hydrostatic Table data

  This part has developed to be two ways calculation:

  1. Manual Hydrostatic Table Input

     To use it choose Manual Table. Inserting the Displacement, TPC, LCF, MTC1 & MTC2 at intended draft meter as per reading draft and Quartermean. Ignore the Red Values.

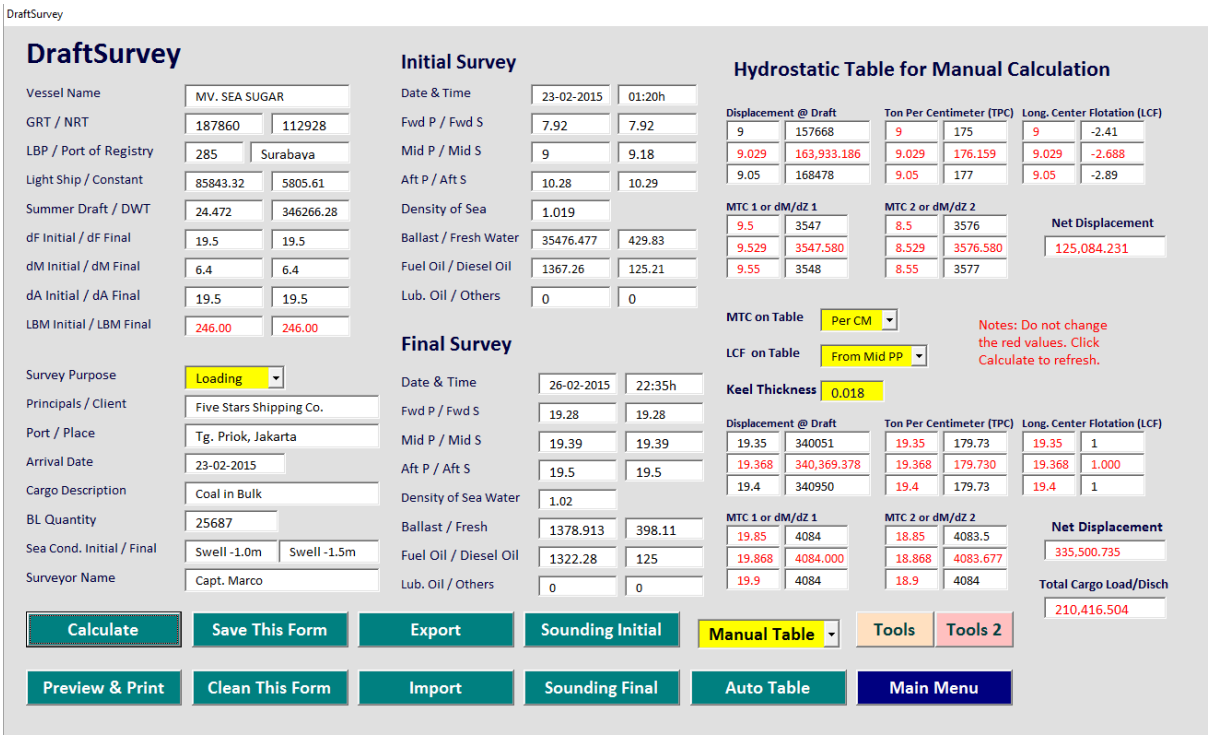


Figure 2. Draft Survey Page with Manual Hydrostatic Table input

Draft Survey (continued)

2. Automatic Hydrostatic Table Input

   Inserting the data of Hydrostatic Table on each Meter for Displacement, TPC, LCF, MTC.
   For one time data inserted you could do entire draft survey for this ship without inserting any hydrostatic data anymore.

   This feature is the fastest way to get the draft survey but you will find a bit discrepancy as mention on the accuracy of calculation section.

   To activated this feature, choosing Auto Table at Draft Survey front page and insert the requested data.

Hydrostatic Manual

Hydrostatic Table for Auto Calculation

Draft (M)	Displ	TPC	LCF	MTC
1.00	8359	48.25	-7.21	213.31
2.00	12147	49.1	-6.58	234.59
3.00	17069	49.84	-5.99	258.31
4.00	21998	50.19	-5.01	277.32
5.00	27112	51.25	-4.33	390.9
6.00	32568	51.89	-3.59	412.25
7.00	37985	52.59	-2.43	425.36
8.00	138164	175.43	0	3788.5
9.00	155687	176.14	0	3835.4
10.00	173308	176.51	0	3860.4
11.00	59024	56.56	1.01	512.47
12.00	64978	57.21	1.69	535.63
13.00	70139	58.01	2.18	559.99
14.00	75887	58.68	2.89	585.17

Draft (M)	Displ	TPC	LCF	MTC
15.00	1	1	1	1
16.00	1	1	1	1
17.00	1	1	1	1
18.00	315791	179.59	2	4074.1
19.00	333761	179.73	2	4084
20.00	351734	179.73	2	4084
21.00	369707	179.73	2	4084
22.00	1	1	1	1
23.00	1	1	1	1
24.00	1	1	1	1
25.00	1	1	1	1
26.00	1	1	1	1
27.00	1	1	1	1

Notes: Do not change the red values. Click Calculate to refresh.

Calculate | Clean This Form | Exit Table

Figure 3. Draft Survey with Automatic Hydrostatic Table input

Note: Info about MTC / LCF on Table (Per CM or M) - (from Mid or Aft PP) this link: http://sevensurveyor.com/draft-survey-the-other-side/

B. Sounding Initial

The Sounding Initial is accommodate to calculate of the Ballast Water for 28 Tanks, Fresh Water for 6 Tanks, Fuel Oil for 12 Tanks, and Diesel Oil for 10 Tanks.

Data required for Ballast Water and Fresh Water Initial:

- Tank Name
- Sounding / Ullage Meter
- Water Density

Data required for Fuel Oil and Diesel Oil Initial:

- Tank Name
- Sounding / Ullage Meter
- Observed Volume as shown on tank table
- Density at 15°C
- Temperature in Celsius.

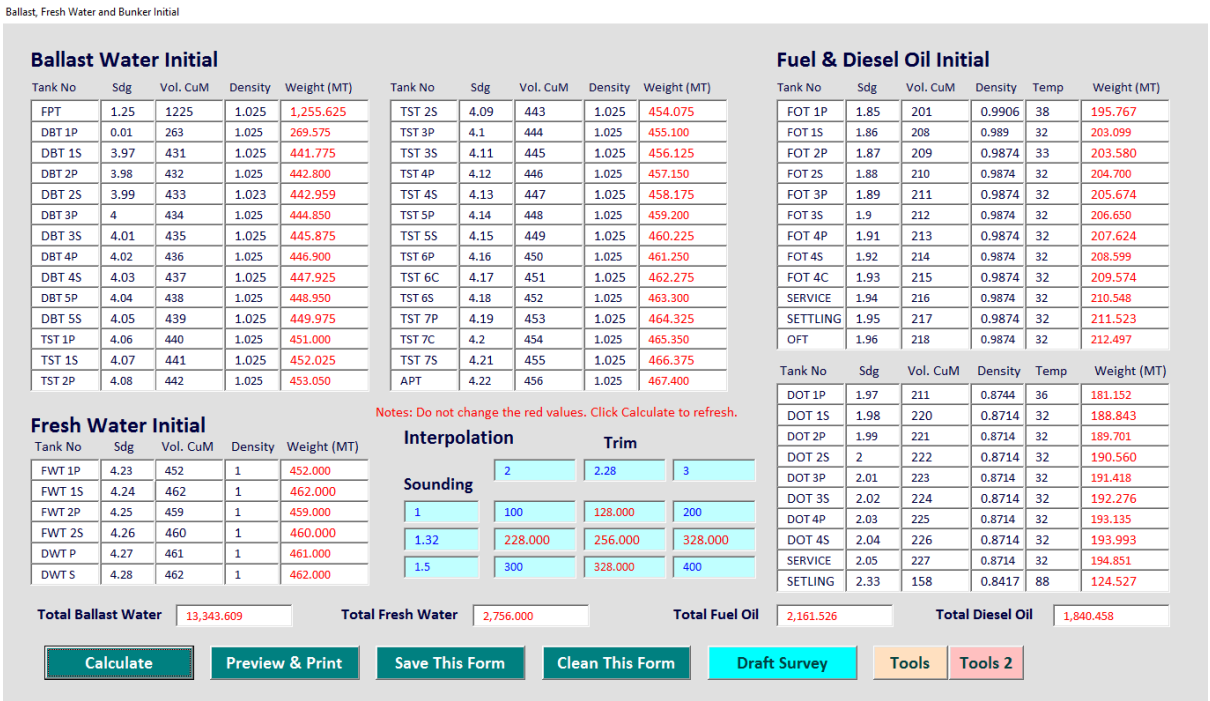


Figure 4. Sounding Initial Page

Draft Survey (continued)

C. Sounding Final

The Sounding Final is accommodate to calculate of the Ballast Water for 28 Tanks, Fresh Water for 6 Tanks, Fuel Oil for 12 Tanks, and Diesel Oil for 10 Tanks.

Data required for Ballast Water and Fresh Water Final:

- ~~Tank Name~~ (in initial page only)
- Sounding / Ullage Meter
- Water Density

Data required for Fuel Oil and Diesel Oil Final:

- ~~Tank Name~~ (in initial page only)
- Sounding / Ullage Meter
- Observed Volume as shown on tank table
- Density at 15°C
- Temperature in Celsius.

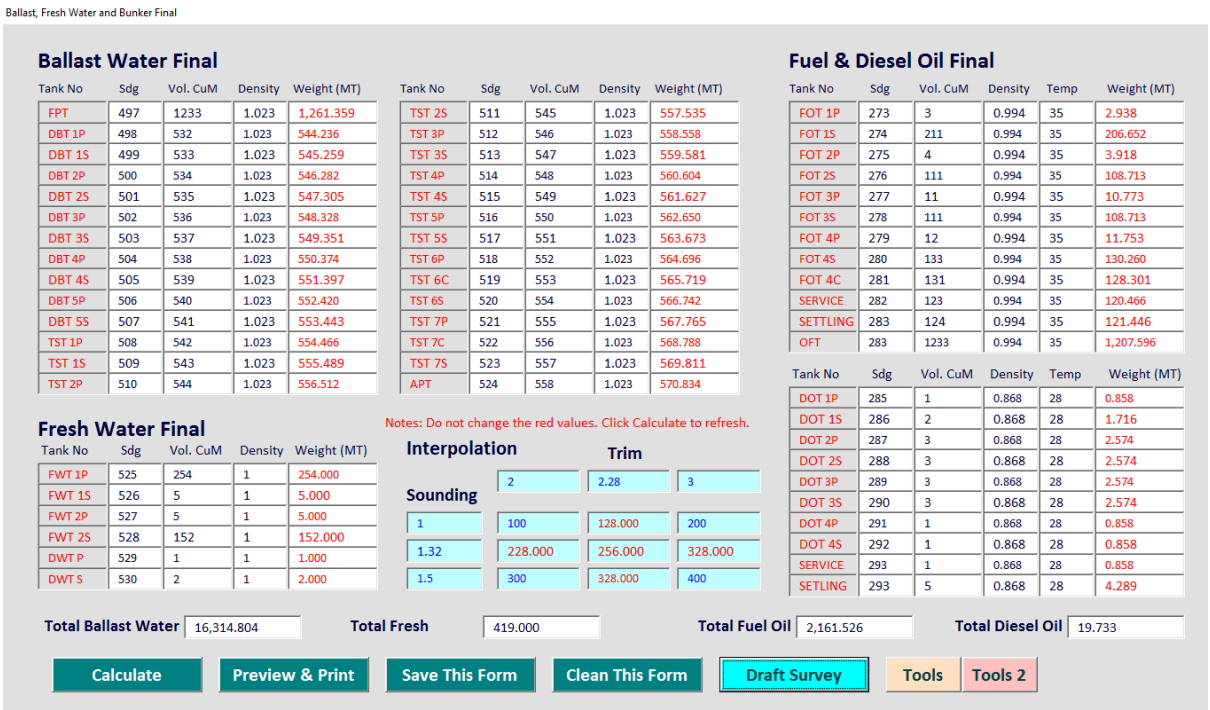


Figure 5. Sounding Final Page

Draft Survey (continued)

This software has automatically calculated based on the common vessel's draftmark position.

Common vessel Draftmark position means:

- dF finds after Forward Perpendiculars.
- dM finds after Midship.
- dA finds infront of Aft Perpendiculars.
- If you find like the above, just inserting all distance to perpendicular in plus (+).

In the other case:

- If dF and dM shown plus (+), inserting minus (-).
- If dA shown minus (-), inserting minus (-).

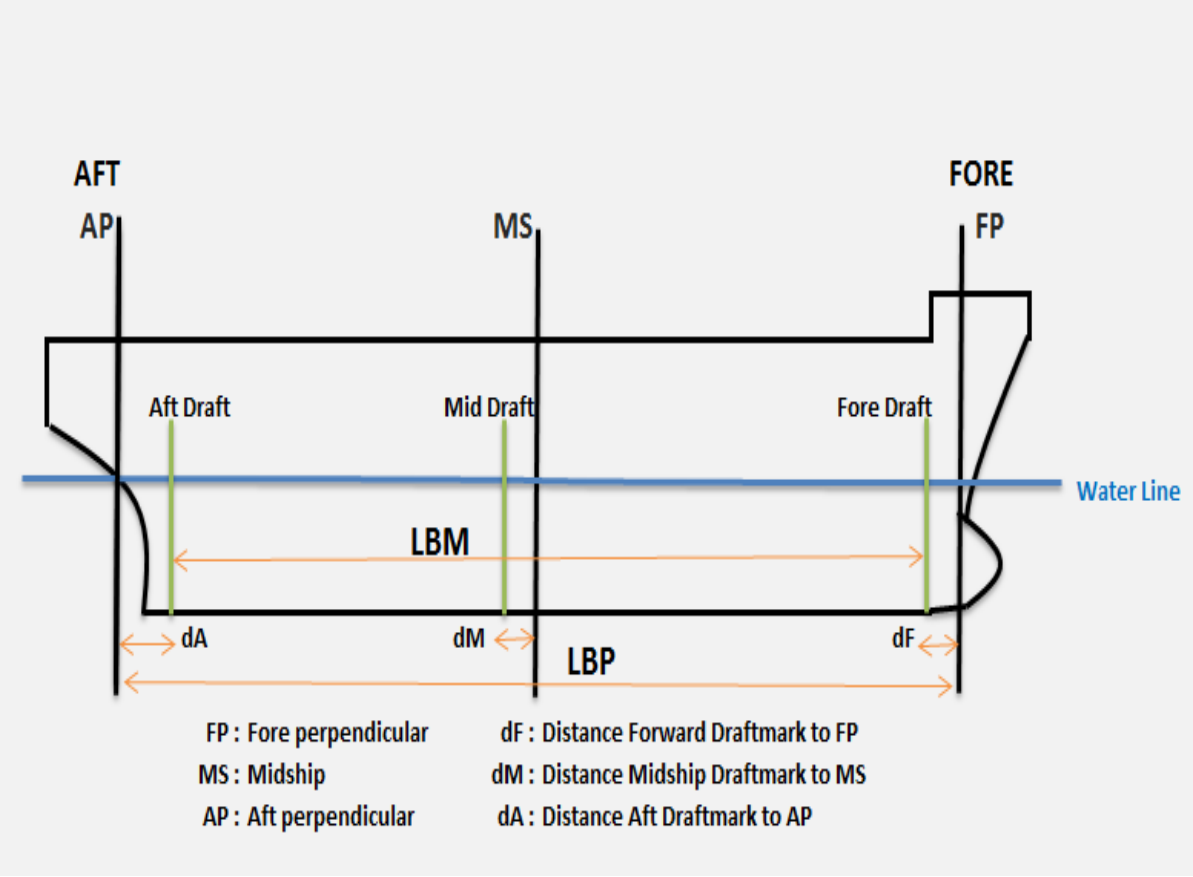


Figure 6. Draftmark Position and Distance to PP

Draft Survey (continued)

Tricks for easy using the software and save your working time

- Generally, you need to insert all the data to Hydrostatic Table. But when doing initial survey and getting tight time, you only need to insert some of hydrostatic data to complete the survey.
- See the below example: if your reading Draftmark shows:
  ** Average Draft Forward : 6.6 m, Midship : 7.4 m, Afterward : 8.2 m.
- You could do rough determination and obtain the average draft as per show by Midship at 7.4 m.
- So, you only need to fill the Hydrostatic Table data at 6.0 m, 7.0 m, 8.0 m and 9.0 m, and then calculate it.
- Ignored the other data and now the calculation is able to run automatically.
- Ensuring to complete the remaining Hydrostatic Table data after initial survey to easily work on the final survey.

The different result with manual calculation:

- Ensuring to read the hydrostatic table carefully. Highly recommended to refer to the Hydrostatic Table, if finds any different result.
- Different Draft Correction to Perpendicular >> check all distance to perpendiculars inserted on Hydrostatic Table.
- Different at QuarterMean (MMM) >> check the reading draft inserted.
- Different at Displacement >> check Hydrostatic Table, Displacement value that have inserted.
- Different at TPC >> check Hydrostatic Table, TPC value that have inserted.
- Different at LCF >> check Hydrostatic Table, LCF value that have inserted.
- Different at MTC >> check Hydrostatic Table, MTC value that have inserted.
- Different 1st Trim correction >> check the Trim, TPC and LCF manually.
- Different 2nd Trim correction >> check the Trim and MTC manually.

The accuracy of calculation

There is no major issues find in this software, but using Automatic Hydrostatic Table in some cases you will find the different result against manual calculation. The variances will not more than 0.01% in plus or minus from total calculated value.

BunkerCal - Bunker Calculation

The BunkerCal is designated for calculating the bunker quantity or remaining on board both fuel oil and diesel oil. The calculation is refers to ASTM table 54B. This BunkerCal is designed to calculate the Fuel Oil for 12 Tanks and Diesel Oil for 10 Tanks.

Data required for Bunker Calculation:

- Vessel's Particulars, Date, Time, Surveyor Name, Draft Fwd and Aft.
- Tank Name
- Sounding / Ullage Meter
- Observed Volume as shown on tank table
- Density at 15°C
- Temperature in Celsius.

On/Off Hire Bunker Certificates are included. Input the particular data of Charter Parties and print the Delivery or Redelivery Certificate.

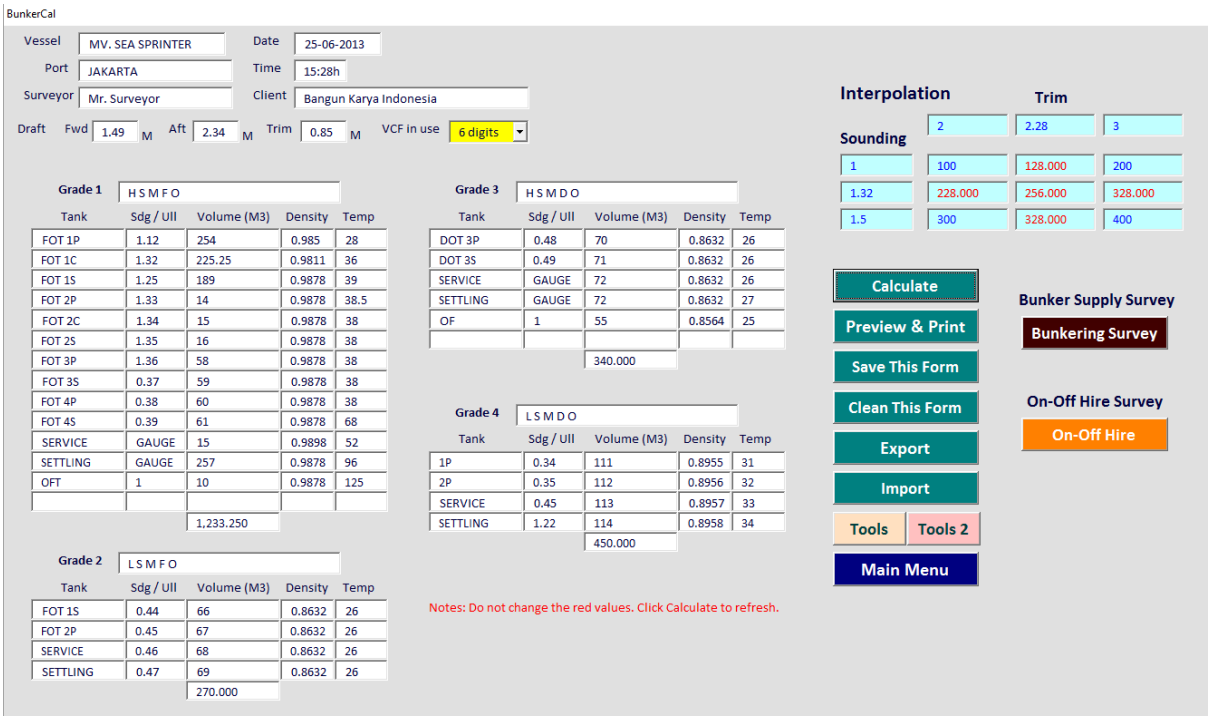


Figure 7. Bunker Calculation Page

OilCail - Oil Calculation

The OilCal is designated for calculating the oil tanker survey to determine the quantity of cargo loading and discharging on board the vessel. The software calculation is correspondent with API and Density to input the data, and based on ASTM table 6A, 6B, 54A, and 54B. The user is allowed to works with 28 cargo tanks in the survey.

Data required for Oil Calculation:

- Vessel Particulars includes Draft Fwd and Aft, and Vessel List.
- Choose Data Input between API and Density, to determine which method you will use in this calculation. If you choose API, the TOV and Free Water Vol should be inserted >> Barrels and Temp >> Fahrenheit. Once you choose "Density", the TOV and Free Water Vol should be inserted >> Cubic Meter and Temp >> Celsius.
- Choose the table 54 and 6 between A and B.
- Survey Purpose: Before Loading, After Loading, Before Discharging and After Discharging.
- Bottom Sediment and Water (BS&W) Factor.
- Tank Name, Sounding / Ullage, Total Observed Volume as shown on tank table, Free Water Dip (Sounding), Free Water Volume as shown on tank table, API at 60°F or Density at 15°C, it's depends on your Data Input, Temperature in Fahrenheit or Celsius depends on Data Input.

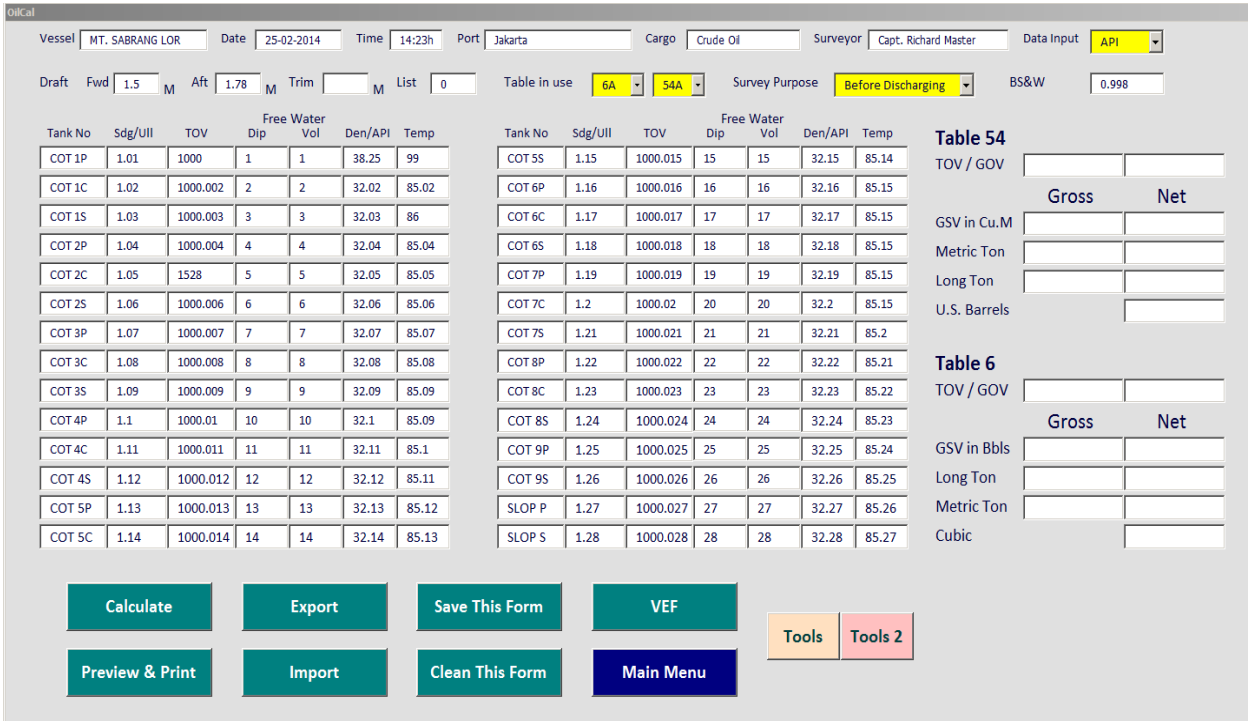


Figure 8. Oil Calculation Page

OilCail - Oil Calculation (continued)

Working with Density at 15°C in air:

- Observed Ullage - apply corrections - get Corrected Ullage
- Observed Interface - apply corrections - get Corrected Interface
- From Corrected Ullage, find Total Observed Volume TOV (in cubic meter)
- From Corrected Interface, find Volume of Water (in cubic meter)
- TOV - Water = Gross Observed Volume (GOV) of Cargo (in cubic meter)
- Use Density at 15C and Observed Temperature (°C) and find Volume Correction Factor (VCF) from Table 54
- Gross Standard Volume (GSV) = GOV x VCF (cubic meter)
- Weight Correction Factor (WCF) = Density at 15C in vacuum - 0.0011 (or the Density at 15C in air)
- Weight in Air (Metric Ton) = GSV x WCF (Density at 15C in air)
- Weight in Vacuum (Metric Ton) = GSV x Density at 15C in vacuum

Working with API Gravity at 60°F :

- Observed Ullage - apply corrections - get Corrected Ullage
- Observed Interface - apply corrections - get Corrected Interface
- From Corrected Ullage, find Gross Observed Volume (in US Barrels)
- From Corrected Interface, find Volume of Water (in US Barrels)
- GOV - Water = Observed Volume of Cargo (in US Barrels)
- Use API Gravity at 60F and Observed Temperature (°F) and find Volume Correction Factor (VCF) from Table 6
- Gross Standard Volume (GSV) = Observed Cargo Volume (Barrels) x VCF (in US Barrels)
- Find Weight Correction Factor (WCF) from Table 13
- Weight in Air (Metric Tons) = GSV x WCF

The term Weight in Air is that weight which a quantity of fluid appears to have when weighed in air against standard commercials weights so that each will have a mass (weight in vacuum) equal to the nominal mass associated with it.

The term Weight in Vacuum refers to the true mass of a fluid.

Vessel Experience Factor is Included.

What Is the Tools?

The Tools is additional program that attached to this software. The Tools will give addition features for Surveyor to do extra calculation faster and accurate.

The Tools loaded with the following extra calculations:

1. Conversion Weight, Length, Volume and Capacity is refers to the ASTM Table 1.
2. Interpolation (complex version). More information, check the video at: >>>>> **THIS LINK** <<<<<<
3. Density Commingle (Density Mix).

Insert your calculation data on the Black Values only, because the result will get in Red Values.

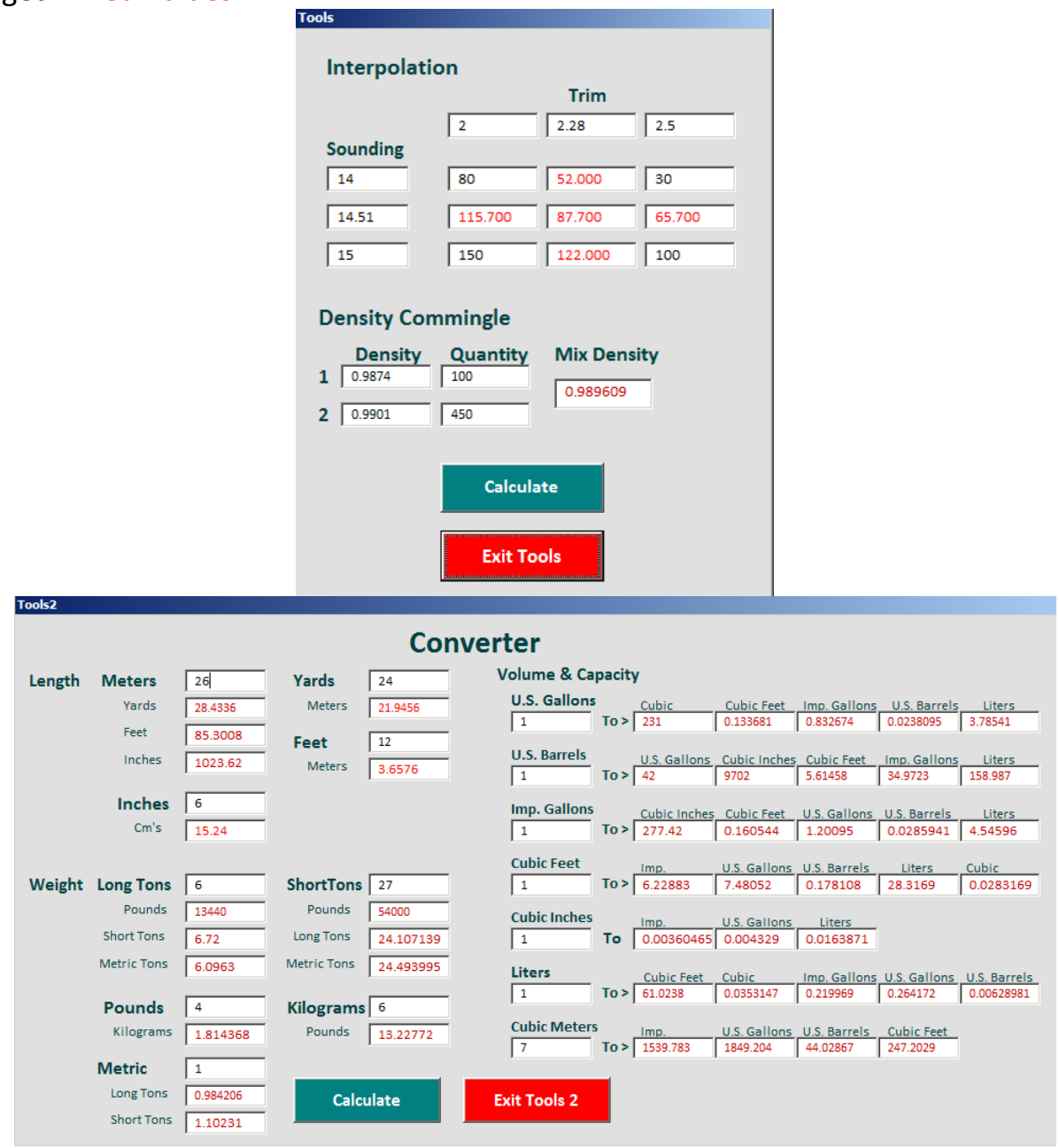


Figure 9 & 10. Tools Page

Function & Features

Here the explanation about SurveyorMates Function and Features:

1. Calculate
   Calculate Button is provided to execute any calculations on page.

2. Preview & Print
   When you press this button you will preview the intended survey form with your work result to evaluate. Then you could do print the job as well.

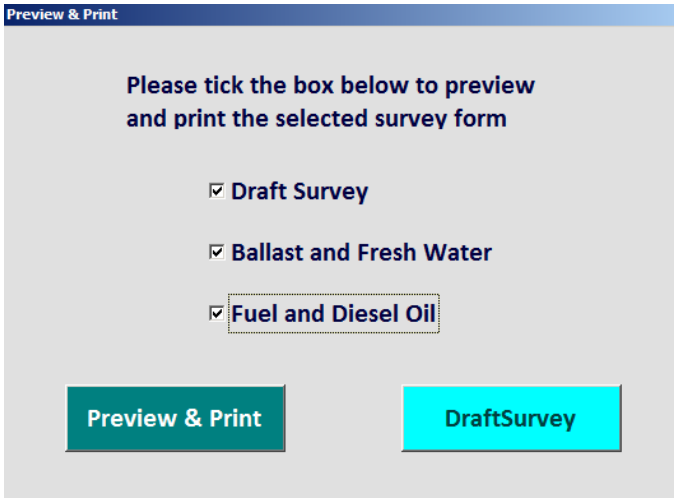


Figure 11. Preview & Print Page

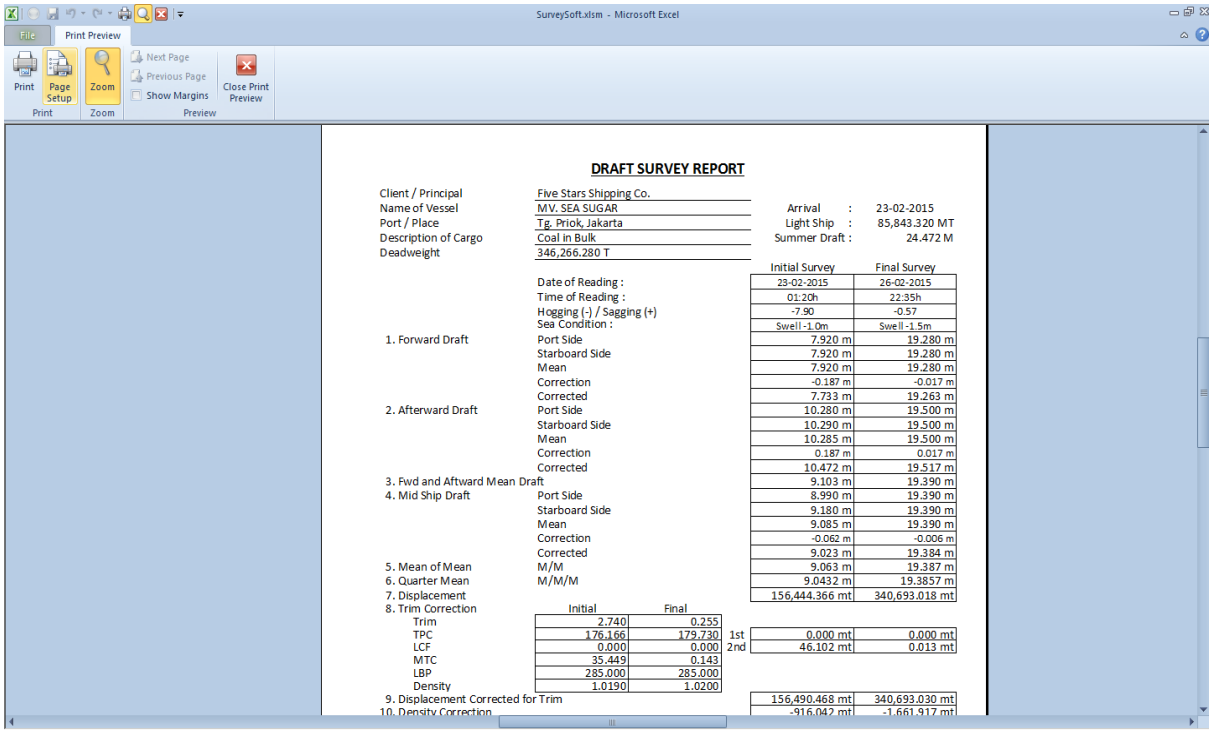
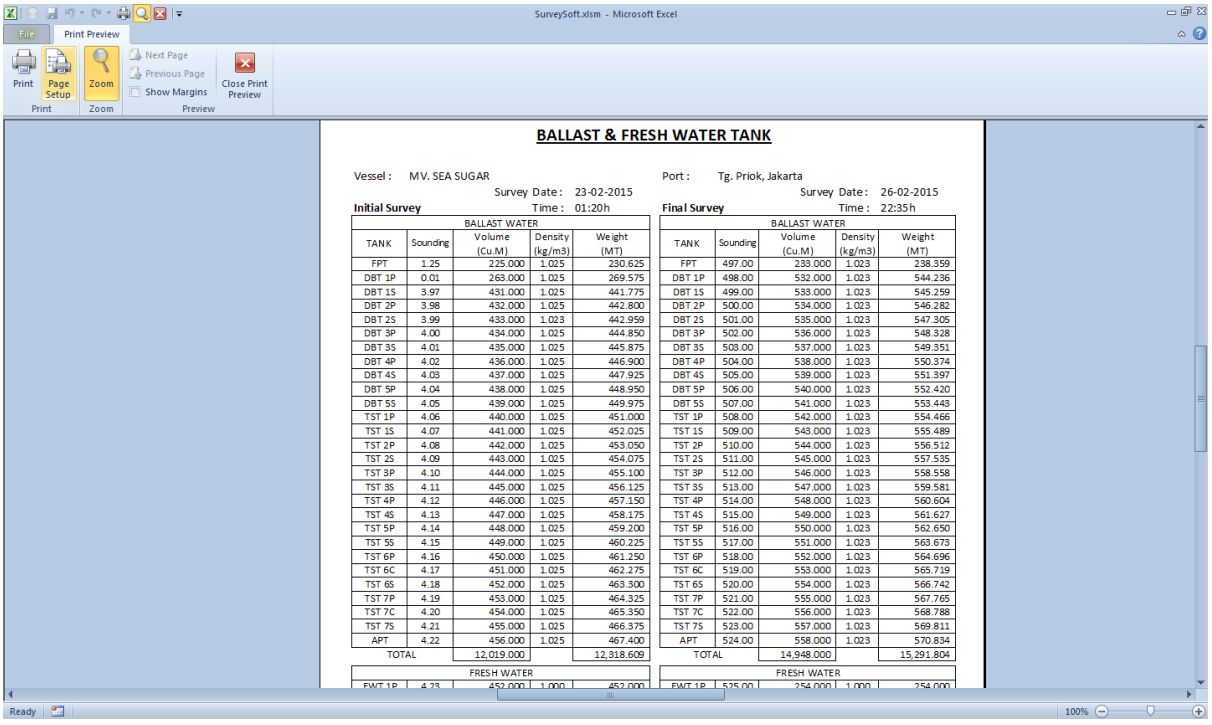


Figure 12. Preview Draft Survey result and print it.

Function & Features (continued)



BALLAST & FRESH WATER TANK

Vessel : MV. SEA SUGAR
Port : Tg. Priok, Jakarta

Initial Survey — Survey Date : 23-02-2015, Time : 01:20h

BALLAST WATER

TANK	Sounding	Volume (Cu.M)	Density (kg/m3)	Weight (MT)
FPT	1.25	225.000	1.025	230.625
DBT 1P	0.01	263.000	1.025	269.575
DBT 1S	3.97	431.000	1.025	441.775
DBT 2P	3.98	432.000	1.025	442.800
DBT 2S	3.99	433.000	1.023	442.959
DBT 3P	4.00	434.000	1.025	444.850
DBT 3S	4.01	435.000	1.025	445.875
DBT 4P	4.02	436.000	1.025	446.900
DBT 4S	4.03	437.000	1.025	447.925
DBT 5P	4.04	438.000	1.025	448.950
DBT 5S	4.05	439.000	1.025	449.975
TST 1P	4.06	440.000	1.025	451.000
TST 1S	4.07	441.000	1.025	452.025
TST 2P	4.08	442.000	1.025	453.050
TST 2S	4.09	443.000	1.025	454.075
TST 3P	4.10	444.000	1.025	455.100
TST 3S	4.11	445.000	1.025	456.125
TST 4P	4.12	446.000	1.025	457.150
TST 4S	4.13	447.000	1.025	458.175
TST 5P	4.14	448.000	1.025	459.200
TST 5S	4.15	449.000	1.025	460.225
TST 6P	4.16	450.000	1.025	461.250
TST 6C	4.17	451.000	1.025	462.275
TST 6S	4.18	452.000	1.025	463.300
TST 7P	4.19	453.000	1.025	464.325
TST 7C	4.20	454.000	1.025	465.350
TST 7S	4.21	455.000	1.025	466.375
APT	4.22	456.000	1.025	467.400
TOTAL		12,019.000		12,318.609

FRESH WATER

TANK	Sounding	Volume (Cu.M)	Density (kg/m3)	Weight (MT)
FWT 1P	4.23	452.000	1.000	452.000

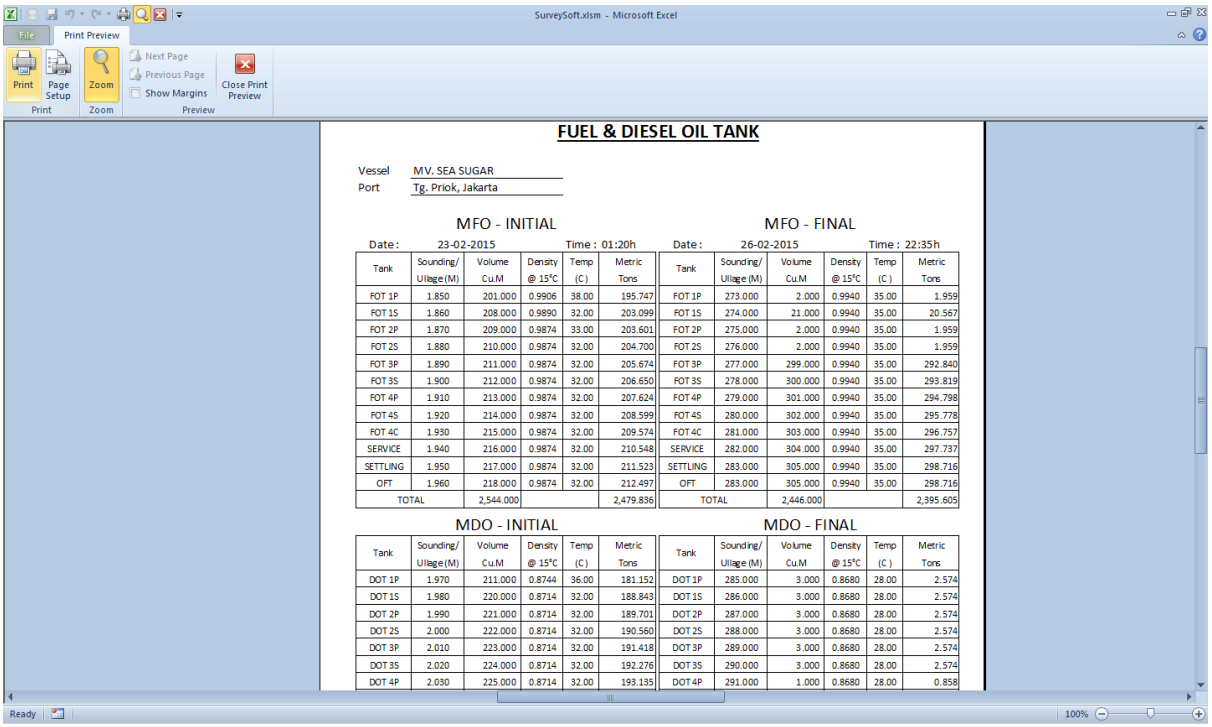
Final Survey — Survey Date : 26-02-2015, Time : 22:35h

BALLAST WATER

TANK	Sounding	Volume (Cu.M)	Density (kg/m3)	Weight (MT)
FPT	497.00	233.000	1.023	238.359
DBT 1P	498.00	532.000	1.023	544.236
DBT 1S	499.00	533.000	1.023	545.259
DBT 2P	500.00	534.000	1.023	546.282
DBT 2S	501.00	535.000	1.023	547.305
DBT 3P	502.00	536.000	1.023	548.328
DBT 3S	503.00	537.000	1.023	549.351
DBT 4P	504.00	538.000	1.023	550.374
DBT 4S	505.00	539.000	1.023	551.397
DBT 5P	506.00	540.000	1.023	552.420
DBT 5S	507.00	541.000	1.023	553.443
TST 1P	508.00	542.000	1.023	554.466
TST 1S	509.00	543.000	1.023	555.489
TST 2P	510.00	544.000	1.023	556.512
TST 2S	511.00	545.000	1.023	557.535
TST 3P	512.00	546.000	1.023	558.558
TST 3S	513.00	547.000	1.023	559.581
TST 4P	514.00	548.000	1.023	560.604
TST 4S	515.00	549.000	1.023	561.627
TST 5P	516.00	550.000	1.023	562.650
TST 5S	517.00	551.000	1.023	563.673
TST 6P	518.00	552.000	1.023	564.696
TST 6C	519.00	553.000	1.023	565.719
TST 6S	520.00	554.000	1.023	566.742
TST 7P	521.00	555.000	1.023	567.765
TST 7C	522.00	556.000	1.023	568.788
TST 7S	523.00	557.000	1.023	569.811
APT	524.00	558.000	1.023	570.834
TOTAL		14,948.000		15,291.804

FRESH WATER

TANK	Sounding	Volume (Cu.M)	Density (kg/m3)	Weight (MT)
FWT 1P	525.00	254.000	1.000	254.000



FUEL & DIESEL OIL TANK

Vessel MV. SEA SUGAR
Port Tg. Priok, Jakarta

MFO - INITIAL — Date : 23-02-2015, Time : 01:20h

Tank	Sounding/ Ullage (M)	Volume Cu.M	Density @ 15°C	Temp (C)	Metric Tons
FOT 1P	1.850	201.000	0.9906	38.00	195.747
FOT 1S	1.860	208.000	0.9890	32.00	203.099
FOT 2P	1.870	209.000	0.9874	33.00	203.601
FOT 2S	1.880	210.000	0.9874	32.00	204.700
FOT 3P	1.890	211.000	0.9874	32.00	205.674
FOT 3S	1.900	212.000	0.9874	32.00	206.650
FOT 4P	1.910	213.000	0.9874	32.00	207.624
FOT 4S	1.920	214.000	0.9874	32.00	208.599
FOT 4C	1.930	215.000	0.9874	32.00	209.574
SERVICE	1.940	216.000	0.9874	32.00	210.548
SETTLING	1.950	217.000	0.9874	32.00	211.523
OFT	1.960	218.000	0.9874	32.00	212.497
TOTAL		2,544.000			2,479.836

MFO - FINAL — Date : 26-02-2015, Time : 22:35h

Tank	Sounding/ Ullage (M)	Volume Cu.M	Density @ 15°C	Temp (C)	Metric Tons
FOT 1P	273.000	2.000	0.9940	35.00	1.959
FOT 1S	274.000	21.000	0.9940	35.00	20.567
FOT 2P	275.000	2.000	0.9940	35.00	1.959
FOT 2S	276.000	2.000	0.9940	35.00	1.959
FOT 3P	277.000	299.000	0.9940	35.00	292.840
FOT 3S	278.000	300.000	0.9940	35.00	293.819
FOT 4P	279.000	301.000	0.9940	35.00	294.798
FOT 4S	280.000	302.000	0.9940	35.00	295.778
FOT 4C	281.000	303.000	0.9940	35.00	296.757
SERVICE	282.000	304.000	0.9940	35.00	297.737
SETTLING	283.000	305.000	0.9940	35.00	298.716
OFT	283.000	305.000	0.9940	35.00	298.716
TOTAL		2,446.000			2,395.605

MDO - INITIAL

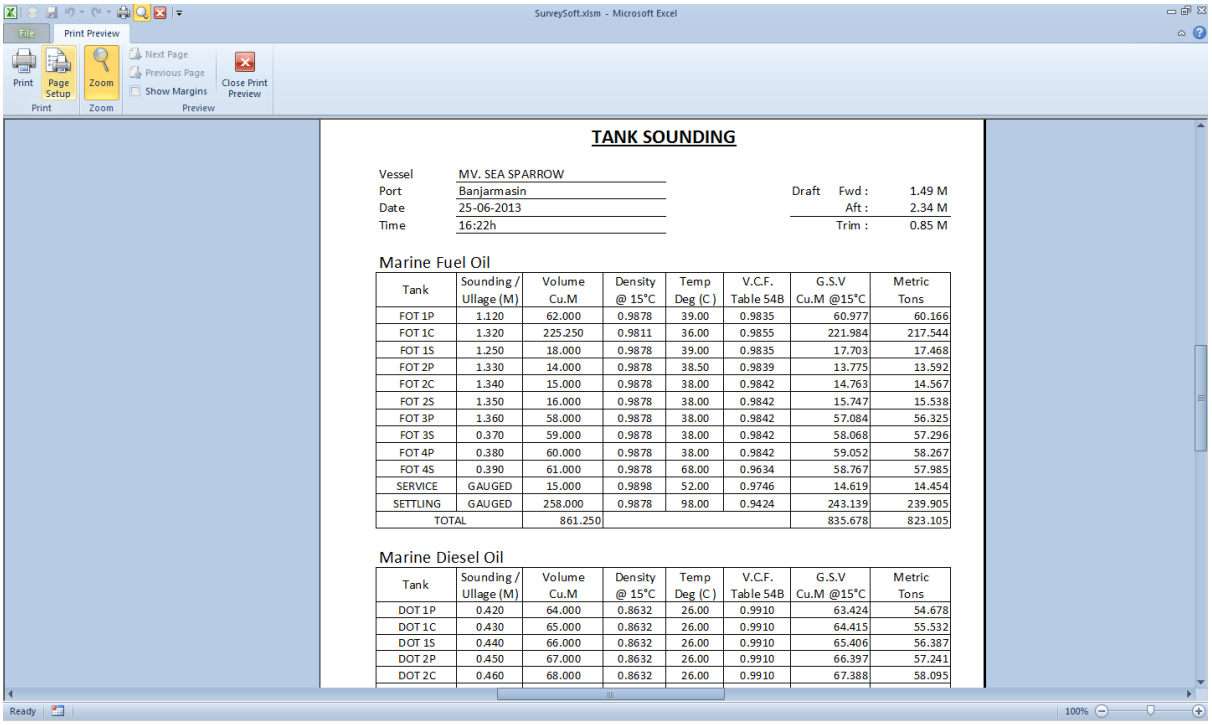
Tank	Sounding/ Ullage (M)	Volume Cu.M	Density @ 15°C	Temp (C)	Metric Tons
DOT 1P	1.970	211.000	0.8744	36.00	181.152
DOT 1S	1.980	220.000	0.8714	32.00	188.843
DOT 2P	1.990	221.000	0.8714	32.00	189.701
DOT 2S	2.000	222.000	0.8714	32.00	190.560
DOT 3P	2.010	223.000	0.8714	32.00	191.418
DOT 3S	2.020	224.000	0.8714	32.00	192.276
DOT 4P	2.030	225.000	0.8714	32.00	193.135

MDO - FINAL

Tank	Sounding/ Ullage (M)	Volume Cu.M	Density @ 15°C	Temp (C)	Metric Tons
DOT 1P	285.000	3.000	0.8680	28.00	2.574
DOT 1S	286.000	3.000	0.8680	28.00	2.574
DOT 2P	287.000	3.000	0.8680	28.00	2.574
DOT 2S	288.000	3.000	0.8680	28.00	2.574
DOT 3P	289.000	3.000	0.8680	28.00	2.574
DOT 3S	290.000	3.000	0.8680	28.00	2.574
DOT 4P	291.000	1.000	0.8680	28.00	0.858

Figure 13 & 14. Preview Draft Survey Ballast FW, FO, DO results and print it

Function & Features (continued)



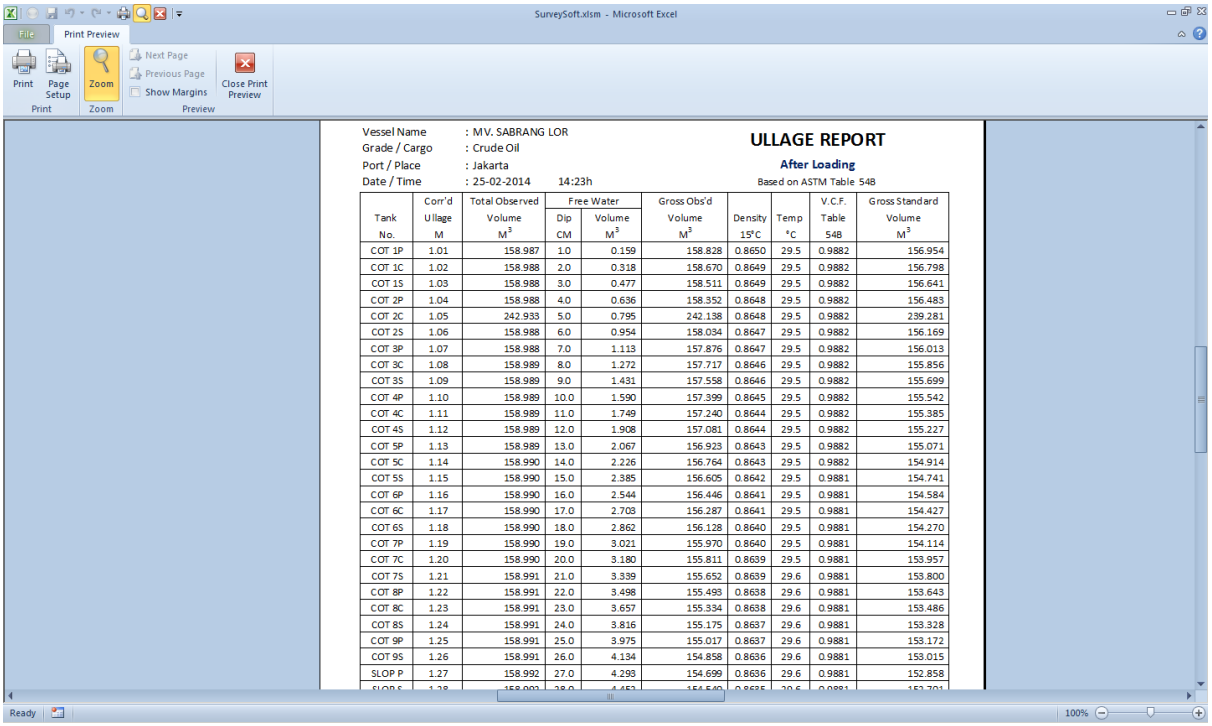


Figure 15 & 16. Preview Bunker Survey and Oil Survey results

Function & Features (continued)

3. Save This Form
   This button is function to save the data on page. It is used in intermediate save before you do Export.

4. Clean This Form
   By pressing this button you will clean the data on page. If in the first action it won't clean the data on page, you should press it twice.

5. Export
   Export is the new feature in SurveyorMates, with this feature you could save your data on your computer to retrieve it when you need later.

   You need to press Export, give name to your file, choose your file location as you wish and then press Save.

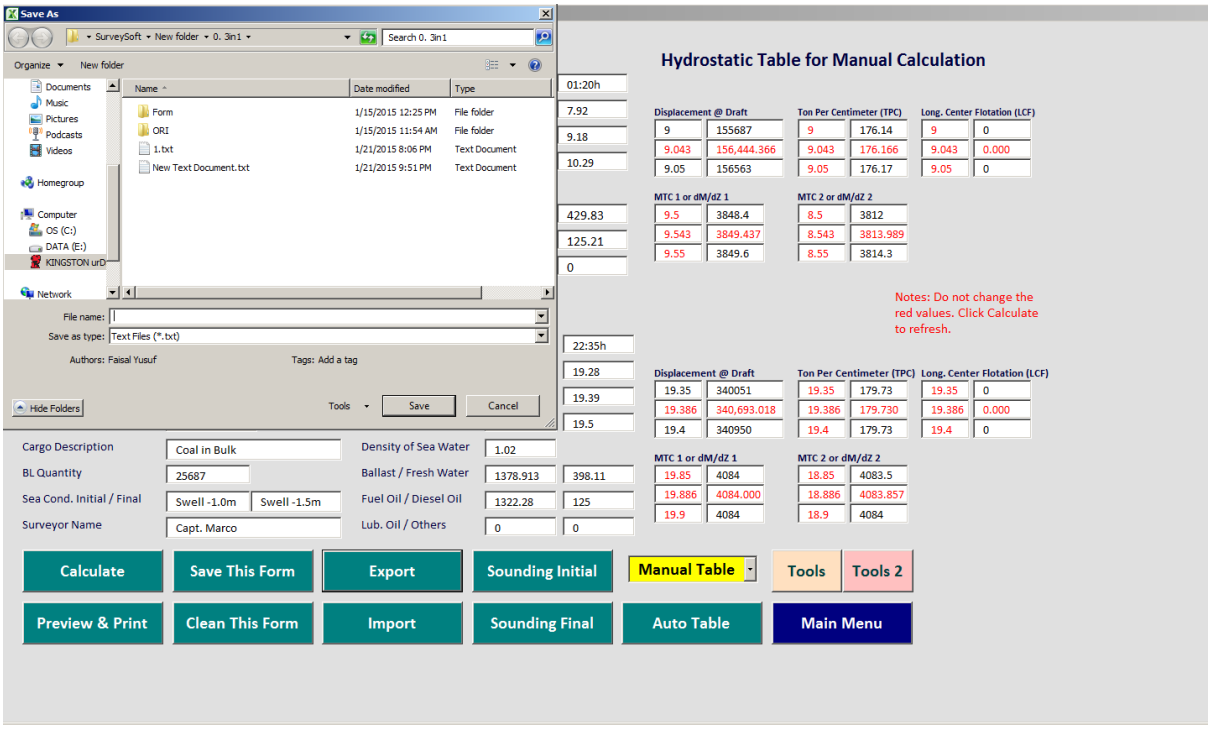


Figure 17. Export your data to save on computer.

Function & Features (continued)

6. Import
   To support Export, the SurveyorMates provided with Import Button to recall/retrieve the data that saved previously.
   It will work by pressing the Import Button, find you data location and choose the file name, then click Open.

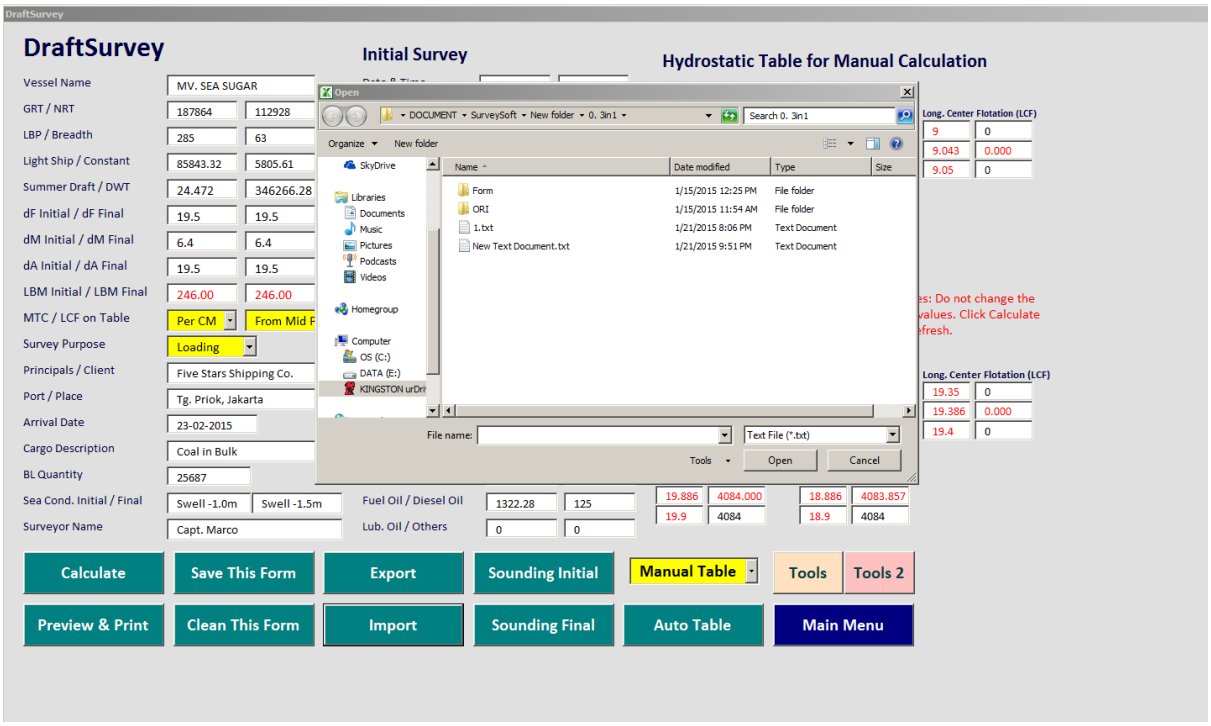


Figure 18. Import to recall your saved data.

7. Exit
   When you have finished with survey, you could press the Exit Button.

Setting Company Logo

How to change / customize the header logo? Check the video here: **https://youtu.be/uPqFeO8ei4I**

How to convert survey form to PDF

Question: I recently purchased SurveyorMates-A1+ and been exploring the software, yet I find it very hard to work with not being able to save the reports and send these via email. I am a certified surveyor can't always have a printer available plus the majority of clients prefer to have a soft copy. Is there a way to have this option unblocked or available?

Answer: You need PDF Writer software installed on computer to convert the form to PDF such as Adobe Acrobat and NitroPDF.
You also could use FREE software for the same function:

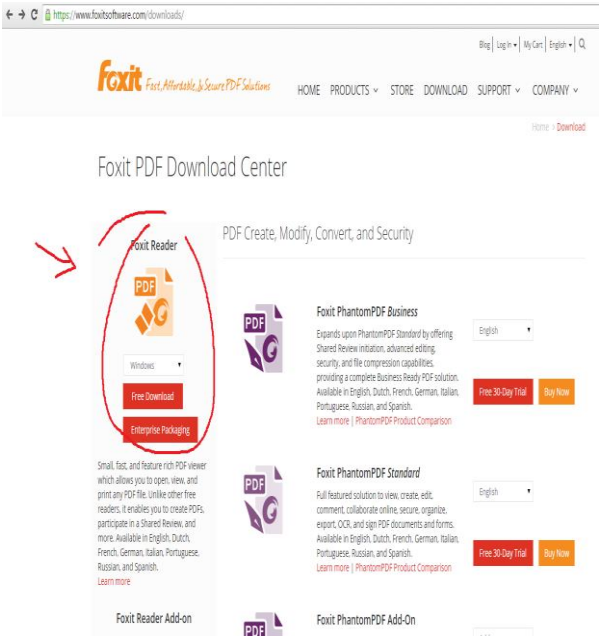
- Foxit Reader - downloadable at link: https://www.foxitsoftware.com/downloads/
- CutePDF - downloadable at link: http://www.cutepdf.com/

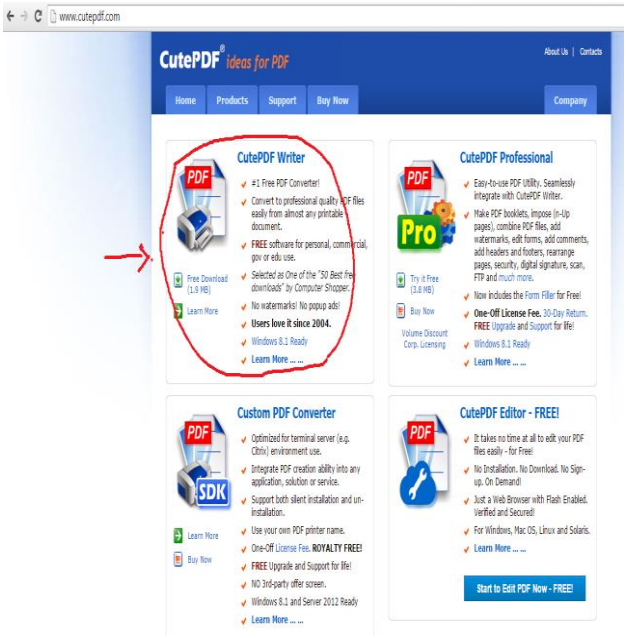
We have tried both, but preferred to Foxit Reader

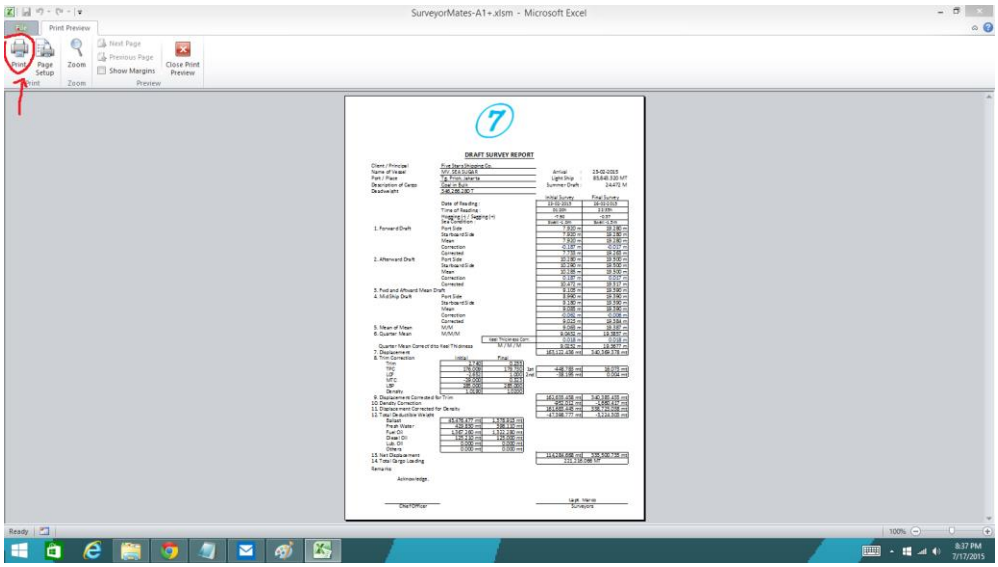
Then do the following steps:
Open the Program >>> Press AGREE >>> DRAFT SURVEY >>> PREVIEW & PRINT >>> Tick DRAFT SURVEY >>> PREVIEW & PRINT >>> Press PRINT >>> change the PRINTER NAME to FOXIT or CUTE PDF >>> click OK >>> choose the FILE LOCATION for your file and edit the FILE NAME if you like >>> then click SAVE.

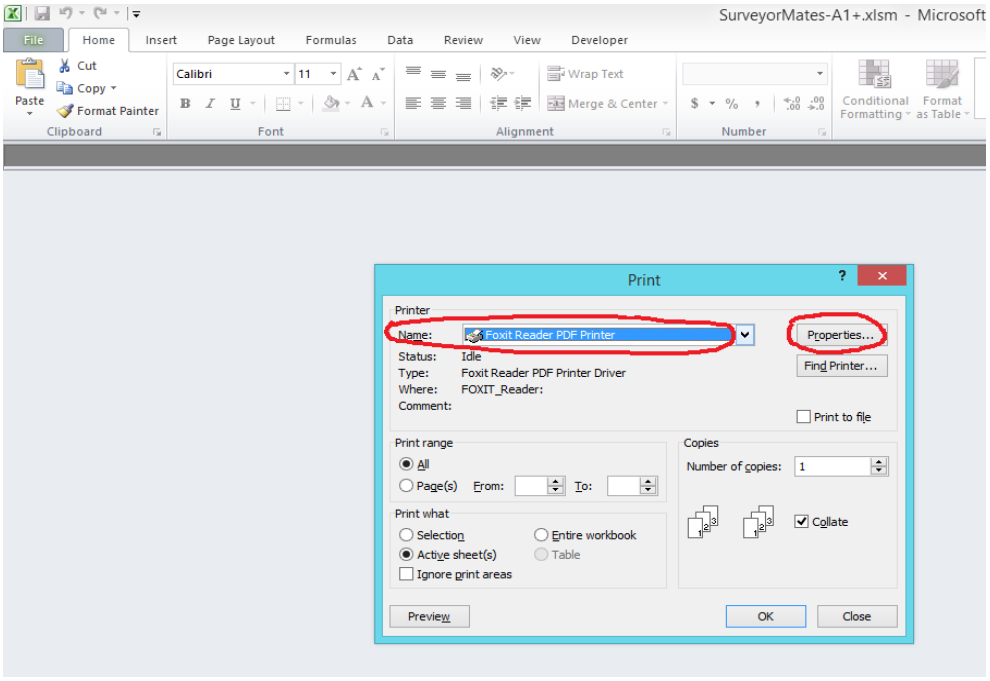
To customize the PDF; quality, colour or gray scale, size of paper etc >>> open PROPERTY and change your PDF Settings.

Attached the support pictures.






SurveyorMates-A1+.xlsm - Microsoft Excel
Print Preview
Print
Page Setup
Zoom
Next Page
Previous Page
Show Margins
Close Print Preview
DRAFT SURVEY REPORT


SurveyorMates-A1+.xlsm - Microsoft
File
Home
Insert
Page Layout
Formulas
Data
Review
View
Developer
Paste
Cut
Copy
Format Painter
Clipboard
Calibri
11
Font
Wrap Text
Merge & Center
Alignment
Number
Conditional Formatting
Format as Table
Print
Printer
Name:
Foxit Reader PDF Printer
Properties...
Status:
Idle
Type:
Foxit Reader PDF Printer Driver
Where:
FOXIT_Reader:
Comment:
Find Printer...
Print to file
Print range
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Page(s)
From:
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Copies
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1
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Selection
Entire workbook
Active sheet(s)
Table
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Preview
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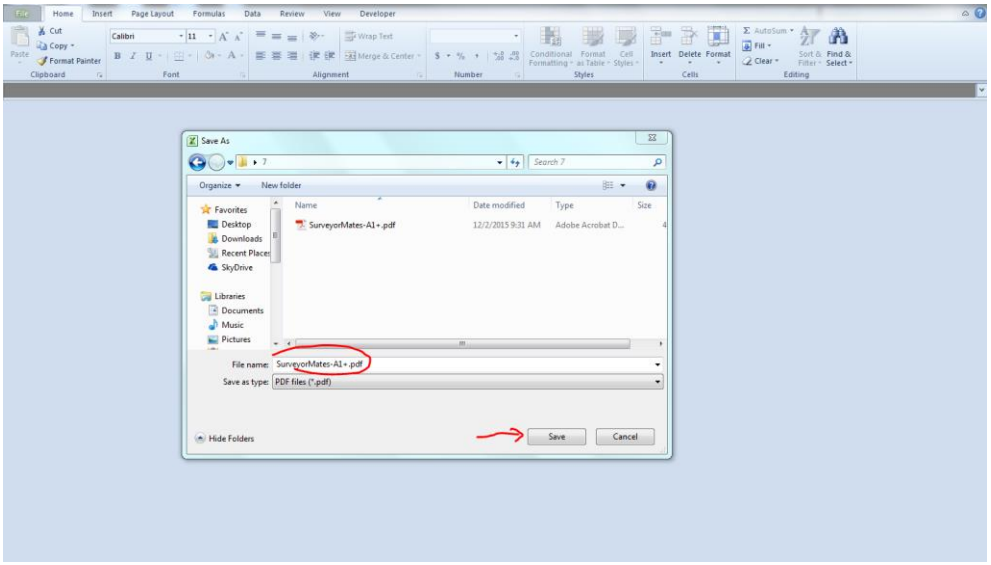
Save As
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Organize
New folder
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Recent Places
SkyDrive
Libraries
Documents
Music
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Name
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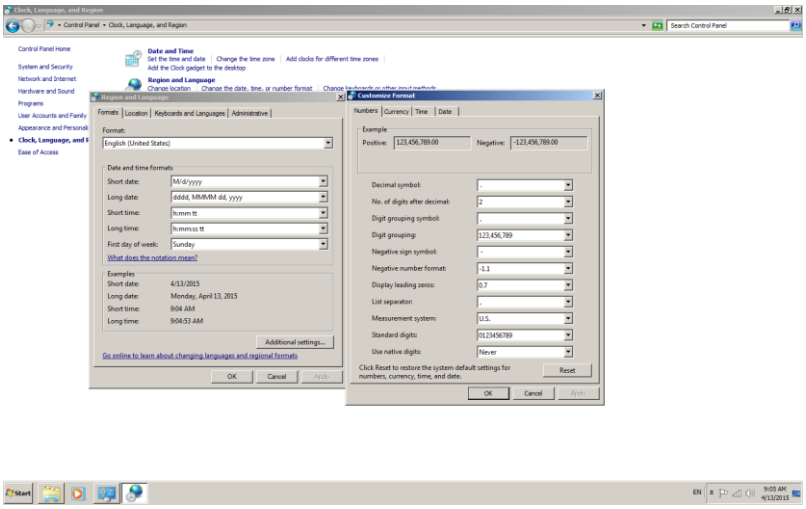
Size
SurveyorMates-A1+.pdf
12/2/2015 9:31 AM
Adobe Acrobat D...
File name:
SurveyorMates-A1+.pdf
Save as type:
PDF files (*.pdf)
Hide Folders
Save
Cancel

Troubleshooter

Before running the software, you need to set "Format of Region and Language".

Press "Control Panel" then "Clock, Language, and Region" then choose "Region and Language".

Under "Format" then ensure to choose "English (United States)" and click "Apply" and "OK".

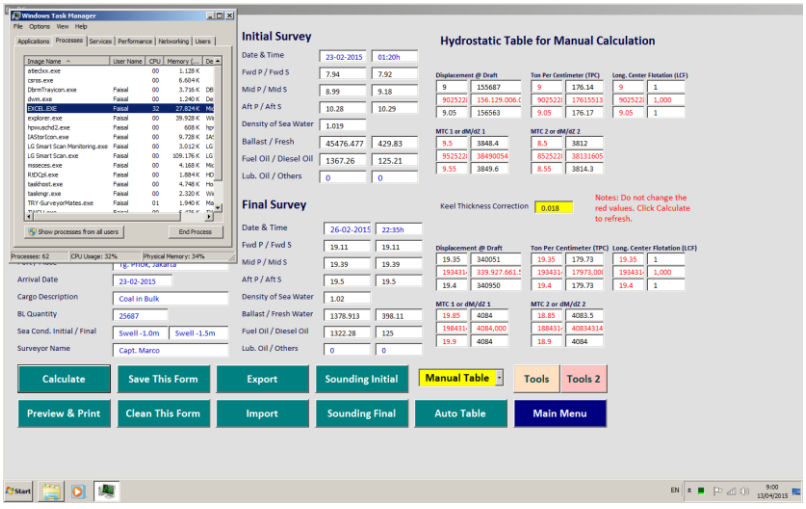


Once you work with software you might face the following:

- Software is freezing, you can't continue working.
- Software suddenly disappears but not closes properly. When you try to re-open the by click icon it won't start.

  Solution:

  Press "Ctrl+Alt+Del" to open "Windows Task Manager" then choose "Processes" and highlight "EXCEL.EXE" and click "End Process".



Using Excel 2003 and 2002? Download and install the Compatibility Pack

To open 2016, 2013, 2010 or 2007 Office System documents in Office 2003, Office XP, or Office 2000, you must install the Office Compatibility Pack. To do this, follow these steps:

1. Go to the Microsoft Download Center to download the Office Compatibility Pack.
2. To download the Compatibility Pack (FileFormatConverters.exe), click Download.
3. When you are prompted, click Run to install the Compatibility Pack.
4. After the Compatibility Pack is installed, close any Office programs that are open.
5. Restart Office programs to open documents in the newer format.

Note: You must manually close and restart any Office programs that were open when you installed the Compatibility Pack. After those programs are restarted, the Office programs can open files that use the Open XML Format.

Question: Every now and then I am losing the program from my computer. The Anti-Virus sais illegal software and removed automatically. Can you send me a version of your software to avoid all hassle?

Answer: This is a false positive and unique solution is notifying your antivirus companies, because the problem is with antivirus, not with SurveyorMates.

'False positive' alert is something very boring for thousands of truthful programmer that have the misfortune of their exe file has the same string of some of the more than 45,000,000 already existent virus. Antivirus programs, moreover do not detect all viruses, detect virus where they does not exist. See links below, for example, how 'False positive virus alert' can be something very stupid. See also this comparative and independent site to know which antivirus are good and which are bad.

http://www.theregister.co.uk/2011/10/26/avira_auto_immune_false_positive
http://www.bit-tech.net/news/bits/2010/08/11/avira-blocks-bitdefender-beta/1
http://www.2-spyware.com/news/post435.html
http://securityandthe.net/2008/11/10/avg-virus-scanner-removes-critical-windows-file/

http://www.news.com/Kaspersky-inadvertently-quarantines-Windows-Explorer/2100-1002_3-6223836.html?part=rss&tag=2547-1_3-0-5&subj=news
http://www.theregister.co.uk/2009/07/03/mcafee_false_positive_glitch/
http://www.virus.gr/portal/en/content/norman-raises-false-alarm-windows-pcs
http://www.infosecurity-us.com/view/6777/kaspersky-inadvertently-blocks-google-ads/

Are you dealing with Compile Error Hidden Module?

Try to check the below link:

http://www.codedawn.com/index/-compile-error-in-hidden-module-message-in-excel

http://www.mrexcel.com/forum/excel-questions/629554-compile-error-hidden-module-thisworkbook.html

http://support.microsoft.com/en-us/kb/307410

Contact Us

As well you could check some videos about this software at the page below:

>> **SurveyorMates** <<

For more information and suggestion about this software please contact us by email support@sevensurveyor.com.

Your idea is valuable to develop and improve this software; we would be pleasant to receive your email soon.